



## New Client-New Aquarium Questionnaire

Date: \_\_\_\_\_

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (H) \_\_\_\_\_ (W) \_\_\_\_\_ (C) \_\_\_\_\_

Email address: \_\_\_\_\_

Emergency Contact Name & Phone Number: \_\_\_\_\_

Key Location/Instructions: \_\_\_\_\_

Security Code: \_\_\_\_\_

Additional Comments: \_\_\_\_\_

Number of Aquariums: \_\_\_\_\_

Size and Shape of your Aquariums: \_\_\_\_\_

\_\_\_\_\_

Saltwater

Freshwater

Both

What animals are in the aquariums: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

What kind of decorations are in the tank if any: \_\_\_\_\_

What kind of gravel or sand is in the aquarium: \_\_\_\_\_

Type of Lights in Aquarium: \_\_\_\_\_

Type of Filtration in Aquarium: \_\_\_\_\_

Any other equipment on tank set-up: \_\_\_\_\_

---

---

---

Where is the aquarium located? Please tell us about where your aquarium is. Provide as many details as possible, such as which room, what kind of floor it is on, who sees it the most...

---

---

---

Are there any stairs involved going to and from your aquarium? \_\_\_\_\_

When we perform a water change, where can we send the dirty water?

- There is a restroom within 50 feet of the aquarium.
- There is a kitchen sink within 50 feet of the aquarium.
- There is a built-in drain for waste water near the aquarium.
- Waste water can be sent outside.
- Other/I don't know.

Have you hired aquarium maintenance services before?

- Yes
- No

What day-to-day care do you currently give your aquarium?

---

---

---

---

In case your pet runs out of food or in case of an emergency, we like to keep a credit card on file. This card will not be charged unless you are first contacted for a non-emergency.

If we can not get a hold of you in case of emergency, do you give us permission to charge the card with the necessary equipment for the emergency?    Yes             No

Name on Card: \_\_\_\_\_

Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_/\_\_\_\_\_

Security Code: \_\_\_\_\_